2. Check List for Interview

A: CHECK

Inspect the following items regarding the vehicle's state.

Keyless Access with Push Button Start System Trouble Check List for Interview Received Year Month Date			
Customer's name		Registration No.	Initial year of registration Year Month Date
		Vehicle model	Frame number
Interviewer	Inspector	Engine type	Odometer reading
Customer specified content			
Date and time when the trouble occurred		Frequency of trouble occurrence	
Condition of trouble occurrence		Weather	
Road conditions		Occurrence location	
Accessory installation condition			
Trouble condition			
Diagnostic code			()
☐ Immobilizer system	m Engine does not start		Starter does not operate Starter operates but engine does not start Engine starts but stops immediately
Does not start with remote engine starter			
Steering lock system	The steering lock is not released		
	The steering lock does not lock		
☐ Keyless access system	Can not lock/unlock using the touch sensor (lock), touch sensor (unlock), trunk opener button or rear gate opener button and rear lock button		
	Cannot lock with the touch sensor (lock) Cannot unlock with the touch sensor (unlock) Cannot lock nor unlock with the touch sensor (lock), touch sensor (unlock) Trunk does not open with the trunk opener button. Rear gate can not be locked with the rear lock button		
	Cannot unlock with the rear gate opener button		
	The access key lockout prevention feature does not function		Passenger room Luggage room
The LED does not illuminate when the access key button is pressed			tton is pressed
	The external buzzer does not beep		
	The passenger room buzzer does not sound		
Other	The room light or map light does not illuminate ()		

NOTE:

- Perform the diagnostics according to the basic diagnostic procedure.
- If the room light or map light does not illuminate and the keyless access does not function at the same time, the back-up fuse may be loose or blown.